

DATE: May 16, 2024

TO: 911 Emergency Response Advisory Committee

FROM: Connie Shepperd, Sparks Police, Police Service Manager, 775-353-2241 ext. 5550, cshepperd@cityofsparks.us

THROUGH: Chris Crawforth, Chief of Police

SUBJECT: **REIMBURSEMENT REQUEST FOR SPARKS POLICE DEPARTMENT PSAP** (Public Safety Answering Point) [For possible action] - A review, discussion, and possible action to approve, deny or otherwise modify a request for reimbursement for Sparks Police Department PSAP for the costs associated with FIFTEEN (15) IAED PRIORITY DISPATCH EFD PROTOCOL PILOT GUIDES (SPIRAL FLIP CARDS), in the amount of \$2,995.00.

SUMMARY

REIMBURSEMENT REQUEST FOR SPARKS POLICE DEPARTMENT PSAP (Public Safety Answering Point) [For possible action] - A review, discussion, and possible action to approve, deny or otherwise modify a request for reimbursement for Sparks Police Department PSAP for the costs associated with FIFTEEN (15) IAED PRIORITY DISPATCH EFD PROTOCOL PILOT GUIDES (SPIRAL FLIP CARDS) for use by Sparks PSAP for training, QA/QI, and as a valuable resource if CAD or ProQA is not operational, in the amount of \$2,995.00.

NRS APPLICABLE:

NRS 244A.7645 provides approval of costs associated with maintenance, upgrade, and replacement of equipment necessary for the operation of the enhanced telephone system.

STAKEHOLDER REVIEW(s)

Stakeholder is a primary Public Safety Answer Point (PSAP) – Sparks Police Dispatch.

PREVIOUS ACTION & BACKGROUND

The 911 Emergency Response Advisory Committee first approved the use of ProQA for Washoe PSAP in 2015 and has approved the annual cost/fees each year. In 2018 Reno PSAP requested funding for EPD and EFD, which was also granted by this Committee.

On July 21, 2022, the E911 Emergency Response Advisory Committee approved reimbursement for Washoe County Sheriff's Office Communications for the costs associated with IAED EFD/EMD/EPD software training recertification.

In May 2020, funding was approved for Sparks ProQA EFD protocols and on November 17, 2022.

Today's request is for reimbursement for fifteen (15) IAED Priority Dispatch EFD Protocol Pilot Guides (Spiral Flip Cards) for use by Sparks PSAP dispatchers and dispatch supervisors for training, QA/QI, and as a valuable resource if CAD or ProQA is not operational, so dispatchers can continue to obtain critical information on fire calls and provide life-saving pre-arrival instructions and post-dispatch instructions to citizens.

FISCAL IMPACT

The Enhanced 9-1-1 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system.

RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request to reimburse Sparks PSAP for the costs associated with the purchase of fifteen (15) IAED Priority Dispatch EFD Protocol Pilot Guides (Spiral Flip Cards), in the amount of \$2,995.00.

POSSIBLE MOTION

Move to approve that the E911 Emergency Response Advisory Committee approves the request to reimburse Sparks PSAP for the costs associated with the purchase of fifteen (15) IAED Priority Dispatch EFD Protocol Pilot Guides (Spiral Flip Cards), in the amount of \$2,995.00.



QUOTE

110 Regent Street, Suite 500
 Salt Lake City, UT 84111
 USA
www.prioritydispatch.net
 Prepared By: Kayla Green
 Phone: (800) 363-9127
 Email: kayla.green@prioritydispatch.net

Agency: Sparks Police Department
 Agency ID#: 11989
 Quote #: Q-73918
 Date: 5/2/2024
 Offer Valid Through: 8/30/2024
 Payment Terms: Net 30
 Currency: USD

Bill To:
 Sparks Police Department
 Connie Shepperd
 1701 E. Prater Way
 Sparks, Nevada 89434
 United States

Ship To:
 Sparks Police Department
 Connie Shepperd
 1701 E. Prater Way
 Sparks, Nevada 89434
 United States

Line	Product Name	Qty	Unit Price	Amount
1	Protocol Pilot Guide Printed For resource, QA/QI, and training reference.	15	199.00	2,985.00
2	Shipping & Handling	1	10.00	10.00

Subtotal	USD 2,995.00
Estimated Tax	
Total	USD 2,995.00

Customer Signature:		Date:	
Customer Name:		Purchase Order ID:	
Expiration Date:			

TERMS AND CONDITIONS

This quote is valid for 120 days from date of issue. All prices quoted are exclusive of any applicable taxes, duties, or government assessments relating to this transaction, which are the sole obligation of Buyer. You can find it here: <https://prioritydispatch.net/licensing/>

"To lead the creation of meaningful change in public safety and health."